

PAYMENT GATEWAY

1. EFT payments

- Simply make a payment in your local currency into a local bank account in your own country.
- This is the most affordable way to pay: with zero international bank charges or commission and great exchange rates.
- You can request a quote to compare to other forms of payment.

2. Credit card payments

- Request a Credit Card payment, and we will send you a unique payment link via PayBill.
- Pay with your credit or debit card via our secure online payment gateway.
- Using this method, your card details remain completely secure.
- We accept payments for all VISA and Mastercard cardholders using this method.
- Fees may apply, which will be automatically added to your payment.

Refund Policy

CANCELLATION OF A RESERVATION

The following will amount to a cancellation of a reservation:

CANCELLATIONS

- Cancellation fees equal to 30% of the total reservation cost is payable in a case of cancellation made after payment of first deposit up to and including 40 days prior to arrival.
- Cancellation fees equal to 50% of the total reservation cost is payable in a case of cancellation made between 40 days and 5 days prior to arrival.

- Cancellation fee equal to 100% of the total reservation cost is payable in a case of a cancellation made between 7 days prior to and date of arrival.
- 100% of the total cost for any non-arrival/no-shows.